

2010 Work-Plan

Finish What We Have Started				
Electronic Claim Files				
Initiative	Sponsor	Project Manager	Aim	Target
Claims Usage	Dave Matcham David Gittings	John Hobbs Gary Bass	Achieve full usage of ECF for new non-binder claims.	Q4 2010
ECF for Binder claims	Simon Cooper	Gary Bass	Prototype - build	Q1 2010
			Pilot usage	Q2 2010
			Build & implement production system – <i>not yet authorised</i>	[Q2 2011]
ECF2 Release 1	Simon Cooper	Gary Bass	Implemented	Q2 2010
Legacy claims	Dave Matcham David Gittings	John Hobbs Gary Bass	Increase ECF usage	Q1-Q4 2010
Accounting & Settlement				
Initiative	Sponsor	Project Manager	Aim	Target
Cease paper premium processing	Nigel Roberts	Mark Barwick	Eliminate paper premium processing within scope of A&S	Q2 2010
E-Accounts				
Initiative	Sponsor	Project Manager	Aim	Target
Accounts via ACORD messages	Nigel Roberts	Mark Barwick	Implemented and available for use	Q1 2010
Insurers' accounting entries service			Insurer agreed service implemented and available for use	Q3 2010
Take-up			40 broking firms live	Q2 2011
Transactions			Full use by live firms	Q4 2011

2010 Work-Plan



Electronic Placing Support				
Initiative	Sponsor	Project Manager	Aim	Target
E-placing support	David Gittings	Rob Gillies	Support take-up	Q1–Q4 2010
Use of technical standards	Carl Phillips	Sharmi Bakrania	Exchange validates use of 2009.1 ACORD format	Q1 2010
			Live use of new 2009.1 functionality via Exchange	Q2 2010
Endorsements pilot - scope & commitment	David Gittings	Rob Gillies	Define scope & obtain broker/insurer commitment	Q1 2010
Endorsements pilot - transactions			Run pilot	Q2-Q4 2010
Endorsements pilot - review			Review pilot	Q4 2010
Right First Time				
Initiative	Sponsor	Project Manager	Aim	Target
Reduce bureau queries and rejections	David Hough	Chris Buer Steve Hulm	Reduce query and rejection rate to 50% of end-2009 figure	Q4 2010
Strategic				
Initiative	Sponsor	Project Manager	Aim	Target
Future process model	Tim Carroll	Simon Collins	Publish detail of proposed future model for consultation ¹	Q3 2010

¹ Covering placing, accounting, claims, settlement & reporting; utilising end-to-end ACORD messages and a common claims platform.